

Customer Notification Letter of Suspension, Revocation and Cancellation of Certificate

To: Relevant Customers

Thank you for your trust and support in Shandong Chuangan Testing and Certification Group Co., Ltd. (hereinafter referred to as 'our company').

According to the relevant regulations of the National Certification and Accreditation Administration Commission, the new version of the Quality Management System Certification Rules will be officially implemented on January 1, 2026. The new rules further strictly regulate the disposal requirements of certification certificates during the suspension period, and the relevant important matters are now reminded as follows:

I. The certificate will be revoked directly after the expiration of the suspension period

According to clause 7.2.1 of the new rules, the maximum suspension period of the certificate of certification shall not exceed 6 months. Upon the expiration of the suspension period, if the reinstatement procedures are not completed, the certification body will revoke the certificate in accordance with clause 7.3. The certificate shall be permanently invalid upon revocation, and your organization shall not use the certificate and any related certification marks during

and after the suspension of the certificate.

II. Cannot apply for certification again within one year

According to the new regulations, if the certificate of the certified organization is suspended, revoked or cancelled for its own reasons, no certification body (including the original certification issuing body) shall accept the new certification application submitted by the organization within one year from the date of the abnormal certificate status.

In order to ensure the continuous validity and unaffected use of your management system certificates in production and operation, bidding and related commercial activities, we solemnly suggest that your company attach great importance to the currently suspended certificates, and be sure to complete the restoration procedures for the relevant certificates before December 31, 2025. Please contact our designated project leader as soon as possible to consult the specific recovery process and submit application materials to ensure that your business development is not affected.

If you have any questions, feel free to contact us. Thank you for your understanding and cooperation!

Shandong Chuangan Testing and Certification Group Co., Ltd.

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